Brittany Stewart
Senior QA Specialist

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Professional Summary

Innovative and results-driven ISTQB Certified Senior Software Quality Assurance Consultant with 7+ years of experience optimizing QA processes across diverse industries including FinTech, eCommerce, Entertainment, EdTech, and Government sectors. Proven leader in designing, analyzing, and implementing testing strategies using cutting-edge tools and methodologies.

Key Achievements

Led comprehensive testing for 21+ web applications | Increased stakeholder visibility by 80% | Enhanced cross-team efficiency by 35% | Pioneering Test Automation and AI-driven testing | Knowledge-sharing leadership

Skills

QA Testing: Web & Mobile Application Testing | Manual and Regression Testing | Test Case Management | Test Automation | API Testing | Defect Tracking and Management | Test Planning and Strategy | Requirements Analysis | Integration Testing | Functional Testing | Smoke & Sanity Testing | User Acceptance Testing (UAT) Support | **Automation Tools:** Cypress | Playwright | Codeceptjs | Postman | TestRail | Zephyr | Xray - All professional proficiency or above

Tools and Technologies

Project Management: JIRA | Azure DevOps | **Development:** JavaScript | TypeScript | Python | SQL | Visual Studio Code | Xcode | GitHub | **CI/CD & Cloud:** Jenkins | BrowserStack | LambdaTest | AWS | Microsoft Azure **Design & Visualization:** Adobe Suite | Canva | Figma | Mind Meister

Professional Experience

Konabos Inc | Senior QA Specialist   Remote - Ottawa, CA | January 2023 - October 2024

- Led QA for 21+ web applications, increasing stakeholder visibility by 80% and cross-team efficiency by 35%
- Streamlined release processes and integrated early QA in development lifecycle, improving product quality
- Implemented end-to-end test automation with Playwright and Applitools
- Established thought leadership through knowledge sharing and technical blog posts

QualityWorks Consulting Group | Senior QA Consultant   Remote - Nearshore office | Jan. 2017 - Dec. 2022

- Led transition of test case management from Zephyr to Xray for multiple enterprise clients
- Implemented Cypress automation framework reducing release rollbacks for eCommerce platforms
- Increased banking platform test coverage by 30% on T24 platform with minimal critical defects
- Improved UI/UX for test management tool, resolving 90% of reported usability defects

Key Projects

E-commerce Projects:

- American Bath Group (2023 - 2024):
  - Led QA testing for 21+ web applications, reducing post-release issues
  - Designed and implemented company-wide QA processes that enhanced team efficiency and consistency across all projects.
  - Implemented End-to-end test automation using Playwright and Applitools

- Legacy.com & Social Thinking (2021-2023):
  - Performed manual, regression and automated testing
  - Implemented test automation with Cypress and Codeceptjs, improved test management with TestRail/Xray
  - Supported frequent and timely releases, decreased release rollbacks, 100% client satisfaction

Financial Services:

- JMMB Bank (2019-2020):
  - Increased core banking system test coverage by 30%, led client communications
  - Enhanced integration testing for T24 Platform, improving team efficiency through effective communication

Government & Education:

- eGov Jamaica (2020-2021):
  - Streamlined QA processes between Project Management and Application teams

- American Federation of Teachers (2020):
  - Comprehensive test strategy across functional, API, and regression testing
  - Implemented mind maps for test coverage visibility, received 100% client satisfaction on both projects

Mobile Applications:

- TWEEDL & Maverick (2016-2017):
  - Designed regression test suites for iOS/Android applications
  - Integrated Agile QA processes, performed defect management and API testing

Additional Experience:

Agile Creations | Founder/Creative Director   Kingston, Jamaica | January 2008 - December 2021
- Specialized in Interior Design, 2D&3D Interior Visualizations, and Brand Identity Design for business owners

Education & Certifications

ISTQB Certified Tester Foundation Level (CTFL) | 2019

Test Automation University Certifications | 2020-2024
- Playwright (Introduction & Advanced) | Cypress | JavaScript | Python | Test Automation Foundations

University of the West Indies - Mona | 2015-2016
- Completed 45 credits towards B.A. in Business Marketing and Management Studies

Convent of Mercy Academy 'Alpha' High | 2006-2012
- Associates Degree in General Studies