

Brittany Stewart

SENIOR SOFTWARE QUALITY ASSURANCE CONSULTANT

CONTACT INFO

- +1-876-391-1909
- brittanyleebird@gmail.com
- www.brittanystewart.tech
- github.com/brittanyleestewart
- linkedin.com/in/brittanyleebird
- 5 Tremaine Road, Kingston, JA

SKILLS

| | |
|--------------------|-----------------|
| Web App Testing | Test Scripting |
| Mobile Testing | Test Management |
| Test Automation | Test Planning |
| API Testing | Scrum |
| Agile Testing | Communication |
| Manual Testing | Interpersonal |
| Regression Testing | Planning |
| Defect Tracking | Leadership |
| Requirements | Graphic Design |
| Analysis | UI/UX Design |

TOOLS

| | |
|------------|--------------------|
| Javascript | Postman |
| Selenium | AWS |
| Webdriver | Xcode |
| Cypress | Visual Studio Code |
| SQL | Mind Meister |
| JIRA | Adobe Suite |
| TestRail | (Illustrator, XD, |
| Zephyr | Photoshop, |
| Xray | Indesign) |

CERTIFICATION

- ISTQB Certified Tester Foundation Level (CTFL)

EDUCATION

- University of the West Indies - Mona [2015 - 2016]
Completed 45 credits towards a B.A. in Business Marketing and Management Studies
- Convent of Mercy Academy 'Alpha' High [2006 - 2012]
Earned Associates Degree in General Studies

MY PROFILE

Over 5 years of experience as an ISTQB Certified Software Quality Assurance consultant for firms in the entertainment, eCommerce, and Fin-tech sectors. Proven leader and specialist in designing, analyzing, and implementing testing plans and strategies using tools such as JIRA, TestRail, and Cypress.io. Passionate about how testing in DevOps and Agile enhances the quality and speed of software delivery for online and mobile apps.

PROJECTS

Ecommerce Web App Testing Project

Legacy.com | Test Engineer | May 2021 - Present

- Performed manual, regression and automated testing for ecommerce website.
- Supported frequent and timely releases to production
- Decreased the number of release rollbacks
- Implemented mind mapping as a visibility tool for easy review of test coverage
- Received a 100% client satisfaction rating
- Implemented test case management tool (Xray)

Web App Testing Project

eGov Jamaica Limited | QA Consultant | June 2020 - Feb 2021

- Performed manual and automated testing of a Student Loan web application
- Successfully proposed an improved QA process that increased transparency and efficiency between Project Management, Application Maintenance and QA.
- Increased efficiency across the QA teams by including clearly outlined QA best practices
- Improved transparency for Middle Management by adding weekly progress reports to the QA flow
- Implemented mind maps as a visibility tool for easy review of test case coverage
- Received a 100% client satisfaction rating

Banking App Manual Testing Project

JMMB Bank | QA Consultant | April 2019 - Jan 2020

- Increased test coverage by ~30% by creating test suites for 2 new features on the T24 Platform
- Performed integration testing for the core banking system
- Successfully led and managed client communications which resulted in increased efficiency for the team

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Web App Manual Testing Project

American Federation of Teachers | QA Consultant | Feb 2020 - Apr 2020

- Manual and Automated Test Execution: Functional, Sanity, Smoke, Regression, and API Testing.
- Defect reporting and fix verification.
- Support during User Acceptance Testing and Post Implementation.
- Feedback Reports: Environment Review, Requirement change analysis, Test Case Execution, Test Results.

Test Management Tool UI/UX Design Project

QualityWatcher | Manual Tester & UI/UX Designer | 2018 - 2019

- Performed manual and regression testing of the test case management tool.
- Improved the user interface design of the application, which resolved 90% of previously reported usability defects.
- Test Case and Test Suite development.
- Increased test feedback and reporting by 100% by using visual and structural communication.

Mobile App Manual Testing Project

TWEEDL | QA Consultant | Jan 2017 - Apr 2017

- Manually tested the mobile application to ensure the flow of the application functionality.
- Integrated an Agile QA process to increase flexibility while improving quality.
- Documented software defects using a bug tracking system and reported defects to software developers.
- Assisted with manual API Testing efforts.

iOS App Manual Testing Project

Maverick | QA Consultant | Jan 2016 - Dec 2017

- Designed & maintained a regression suite for the social networking iOS application.
- Provided continuous feedback before product releases to provide frequent and high-quality product releases.
- Documented software defects using bug tracking systems and reported defects to software developers.

WORK EXPERIENCE

QualityWorks Consulting Group

Senior QA Consultant | January 2017 - Present

- Led software quality assurance projects for functional, regression, and integration solutions for many software testing projects mentioned above.
- Provided administrative and business support to the CEO
- Provide UI/UX and Graphic Design services to the company

Agile Creations

Founder/Creative Director | January 2008 - Dec 2021

- Specialized in Interior Design, 2D&3D Interior Visualizations, and Brand Identity Design for business owners.